

Network Maintenance



Maintaining your vehicle to the very highest standard is essential. We use all of our purchasing power and management expertise to minimise service and maintenance costs and keep you mobile 365 days a year.

The Network Maintenance Product Includes:

All Manufacturers scheduled servicing in addition to any routine and unexpected maintenance issues

- ▶ Mechanical and electrical repairs or replacements, including associated parts and labour due to fair wear and tear
- ▶ Bulbs, Batteries, Exhausts, Cam belts, Wiper blades, Alternators, Starter Motors
- ▶ MOT tests
- ▶ Unlimited Premium Branded tyre replacements including valve and balance
- ▶ Free mobile tyre fitting service – At a convenient location for you by appointment
- ▶ Tyres – No recharges for punctures or damaged tyres

Free Service Booking and Management Service:

- ▶ One call to Network and we do the rest
- ▶ Free collection and delivery from home or work address
- ▶ Free wash and vac
- ▶ Free online booking service
- ▶ Regular progress updates on repairs
- ▶ Preferential booking times – urgent repairs prioritised
- ▶ Downtime managed to a minimum
- ▶ Network Accredited garages including dedicated LCV networks (Often available out of normal working hours)
- ▶ Courtesy car upon request

Valuable Benefits for you include:

- ▶ Planned fixed cost budgeting
- ▶ No unexpected maintenance costs
- ▶ Protection from rising inflation costs
- ▶ Dedicated qualified technical team to deal with problematic vehicles and manage all issues to a successful resolution
- ▶ VAT is 100% recoverable on the Maintenance

And if chosen:

Comprehensive Roadside Assistance Cover 24/7 365 Days a year including free European Travel Breakdown Assistance:

- ▶ Free of Charge 24hr replacement Vehicle
- ▶ At home and roadside attendance
- ▶ Average time to attend 45 minutes with 82% roadside fix rate
- ▶ AA branded patrols
- ▶ Repair or Recovery to onward destination
- ▶ Onward travel – taxi, train, and air fares including accommodation up to 8 passengers.
- ▶ Repatriation back to UK
- ▶ Onward travel incl. accommodation
- ▶ Communications and translation service
- ▶ Foreign Travel Documentation Service (Subject to Document Fee) Valid for 12 Months

Exclusions

Repairs or replacements due to driver error or driver induced faults
Repairs due to accident damage
Missing or Broken items e.g. (Bent aerials, Missing Hub Caps)
Vandalised and Stolen wheels and or tyres, Misfuelling, Lubricant and fluid top ups between service intervals. e.g. Oil Top Ups, Screenwash Top Ups

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